PT. Solusi Integrasi Utama

Certainty of experience
Development of Business Application, BPM Solution and Analytical Sytem
Network Infrastructure—Data Center—Application Security
HAPIS—Inhouse Software Package (Payroll & HR)
Payroll Outsource

BUSINESS PROCESS MANAGEMENT

Enterprises today are facing unprecedented business pressures to do globalization, increased competition, market consolidation, and the demand for better customer service.
Current conventional operations lack situational awareness; decisions are based on inflexible and hardcoded rules, policies and processes are manual and rigid.

The key to success in such an environment is continual adaption by being agile and proactive in responding to change. Business Process Management solution provides enterprises a holistic approach for adaptability. The solution enables continuous process improvement by eliminating redundancy in operations, while increasing the efficiency and quality of products and services.

Any paper-based process that involves data collection and validation, workflow, and even signing can be quickly and easily transformed into an elegant, online process that does away with paper, significantly speeds up the end-to-end activity, and drives significant cost savings.

Whether you want to automate a manual, forms-based internal process, or create an end-to-end, with full back office integration, our Business Process Management solution can accommodate your needs.

Using BPM to increase your productivity

Highly automated to eliminate unnecessary administration

Companies are looking to simplify process management by automating decision making procedures and eliminating unnecessary staff involvement. BPM uses organisation defined business rules and corporate policies to automatically direct and administer data and tasks.

User-friendly graphical environment

BPM makes it easy for your organisation to communicate and prioritise processes for staff by allowing you to draw process or decision rules as a flow diagram using 'click and point' functionality. When a process is activated it guides staff through the procedures in a user-friendly graphical environment.

Analytics Engine

The BPM Analytics Engine is responsible for the slicing and dicing of process data. The Business Activity Monitoring component of the Analytics Engine, boasts advanced active analytics capabilities. For example, during the procurement process, the system applies analytics to identify vendors that provide best value in terms of cost of procurement, turn-around time, etc.

Complete control of process management every step of the way

Manual paper-based processes function like a black hole. Beyond the point of form submission, employees can't tell where their forms are in the process flow, nor can they identify and resolve process roadblocks.

With BPM, users have complete, real-time visibility into the approval process and workflow for their data, increasing organization-wide transparency and driving process improvement.

Through BPM, we strive to bring you advantages in terms of:

- Increased employee productivity;
- Greater control and visibility over operations;
- Lower costs of operations and of BPM enablement;
- Greater responsiveness to industry trends;
- Enhanced regulatory compliance;
- Automation of back office and support desk functions.

Key Features

Integrated to any document types
Processes can include any document types, Microsoft Word or Excell, etc, right into the heart of a process.

Multi-Streaming
Not all processes run sequentially in an organisation and BPM allows you to define parallel tasks to be completed in tandem.

Approvals System
Any process can contain one or more approval points and the process can be suspended pending approval or can proceed up to a defined checkpoint where approval becomes mandatory

Integrated with other programs
BPM is all encompassing, allowing not only it's own functions to be incorporated into a process but external program can also be called from within a running process as well.

Escalations
A critical aspect of any process is ensuring tasks get done on a timely basis and BPM's Escalation Engine can monitor and escalate tasks when necessary to ensure smooth and efficient operations.